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Graduate of ACSA's Introduction to Hospitality Services gains employment

A Home Care service provider in the North West of Tasmania has recently recruited a graduate of ACSA's online **Introduction to Hospitality Services Program**.

ACSA's seventh **Introduction to Hospitality Services Program** was adapted from a face-to-face program to an online learning environment due to Covid-19.

After being accepted into the program, Anne Gibson of Highclere in Tasmania (pictured below) was highly engaged throughout the online learning and her commitment to the program was a strong indication of her suitability for the sector.

Kate Campbell, the Workforce & Industry Development Officer in the region was approached by the organisation's Home Care Team Leader who was seeking a 'right-fit' employee as part of their strategic workforce plan.

Anne was thrilled to secure employment in the sector and says:

"I was accepted into and completed the April 2020 session of 'Introduction to Hospitality Services', run by Aged & Community Services Australia. I found the course very informative and helpful. This course has allowed me to obtain employment in the Aged Care Sector and I would highly recommend it to anyone looking to gain employment in this field.

I am very grateful for the opportunity which you afforded me to participate in this course. I would also like to thank you for your help, support and encouragement in obtaining the homecare position which I have recently commenced. I am thoroughly enjoying the work and meeting the clients.

Please pass on my thanks to the other members of the team at Aged & Community Services Australia who did such a great job running the course."



Anne's employer has received a lot of positive feedback from staff and clients and is pleased to see Anne thriving in her new role.

ACSA's Hospitality Services Program focuses on developing a pool of Aged Care Services Sector 'right-fit' and job ready people with the skills and knowledge required to take on entry level roles in the 'Hospitality Services' area.

Congratulations to Anne - another successful workforce outcome for this ongoing ACSA Program.

For information on ACSA's Introduction to Hospitality Programs and other Job Ready Programs, please go to the [Aged Care Services Workforce Hub](#) or contact workforce@acsa.asn.au.