



Australian Government

Department of Health

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National Aged Care Alliance Members Update

Commonwealth Home Support Programme Implementation

Data Exchange:

The Commonwealth Home Support Programme (CHSP) commenced on 1 July 2015, providing grant agreements to more than 1,160 service providers. As part of the new grant arrangements that commenced 1 November 2015, the Data Exchange was adopted as the reporting tool for the CHSP. This tool reduces reporting regularity for service providers. The Data Exchange aligns with other grant reporting arrangements for service providers who receive funding across government.

The Department has addressed concerns raised by service providers including the building of a specific solution to enable data reporting from the NSW Government HACC reporting platform directly to the Data Exchange. This minimises the burden on individual providers.

In the lead up to 1 November 2015, there were 44 face-to-face Data Exchange training sessions delivered to 2000 individuals, representing approximately 1000 service providers. The sessions were developed in consultation with LASA and ACSA and were delivered in every capital city and in a number of regional locations. A further 9 face-to-face sessions in Victoria will support those providers transitioning from the Victorian HACC programme to the CHSP. The sessions have been well received.

The Department has also undertaken a number of webinars for service providers and software vendors that can be utilised as part of staff training. The webinars are available on demand at the Department of Social Services website (<https://www.dss.gov.au/agedcarewebinars>). Further webinars are planned, including a specific session on the Data Exchange in June 2016.

The Department listened to the concerns of service providers transitioning to the Data Exchange and provided an extension to the CHSP reporting requirements to allow additional time to establish the Data Exchange into their business. This has meant that service providers have not been required to provide service activity reporting to the Department for the first six months of the program. The first reporting period is now for the six-months ending 30 June 2016, not 30 January 2016.

My Aged Care and Specialised Support Services:

We are also implementing a solution that will allow service providers who deliver Specialised Support Services to set up the six service sub-types in the My Aged Care provider portal. This will enable these providers to accept specialised support service referrals through My Aged Care. The Department is continuing to investigate opportunities for information sharing between My Aged Care and the Data Exchange, appreciating that this is a complex undertaking.

VIC HACC:

From 1 July 2016, we will see HACC services for Victorians aged 65 years or over (50 years and over for Aboriginal and Torres Strait Islander people) funded and managed by the Australian Government as part of CHSP. We are expecting funding agreements to be sent out to providers shortly.