

Annual Report 2014-2015



Year of transformation

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Aged & Community Services Australia
Incorporated is an Association incorporated
under the ACT Associations:

ACT Associations Incorporation Act 1991

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**A listing of ACSA Members
is available for inspection from
the Public Officer 02 6282 7827**

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Aged & Community Services Australia commends the organisations that have demonstrated their commitment to the future of the nation's aged care sector through our National Partner Program.

ACSA National Partners



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President's Report



Vaughan Harding
Aged & Community
Services Australia,
National President

Vaughan Harding, Aged & Community Services Australia, National President

During this, our 40th anniversary year, it has been a great opportunity to reflect on ACSA's role of assisting members to deliver their unique contribution to the lives of older Australians.

And in the latter part of this period, the time of the retirement of the Baby Boomers commenced! The Boomers will live 25 to 30 more years than previous generations and that in itself is something to be celebrated. But there are consequential matters to be dealt with – none of them beyond our grasp.

The Australian economy has the capacity to cope with an older Australia, so long as we maintain sensible public policy settings. These range from taxation policy, retirement incomes, user pays for services received to tax funded safety nets. There are many other policy settings worthy of consideration.

However, it is staggering to consider that the more open and accepting society the Baby Boomers helped to create is ill-prepared for their pending retirement. Ageism is rife in our communities and older Australians endeavouring to find work have felt this intensely. Equally concerning is the low level of retirement savings held by a high number of (particularly female) Boomers. But there are other disturbing signs as well: huge reductions in the level of home ownership; the number of single people without family supports. I could go on.

This rapidly changing landscape provides an important context for ACSA. At a time when the forces of a free market system are being released and the inherent capability of corporate Australia allows corporations to position themselves to take great advantage of the new market and fiscal policy settings, the underpinnings of consumer demand and capacity to pay for services are also rapidly changing.

The challenges for not for profit service providers will never be greater. We not only need to learn how to compete with large corporate enterprises in a more free market policy setting but we also need to significantly increase our response to Mission - to create options for people who lack choice and to fill the gaps where there is market failure. Delivering on Mission in a competitive market place is a tough gig!

It is therefore timely that ACSA and its members reinvent themselves to rise to this challenge.

The work undertaken over the last two years to create New ACSA is critical to the success of the not for profit sector to provide the leadership necessary to respond to the needs of an ageing society. I thank you all for your forbearance, encouragement, commitment and generosity in support of this work and encourage you to look at your own organisations' preparedness for the future.

During this review period two ACSA Directors have resigned. Dennis Chamberlain from South Australia served for two years finishing in October 2014 and Jill Savell from Tasmania served for five years. Dennis and Jill brought different but complementary skills to the national Board but never lost sight of who they were representing at the end of the day – the Service Provider delivering services to their local communities. I thank them sincerely for their contributions and overall goodwill during a period of rapid change and at times, turmoil.

I would also like to acknowledge and thank other members of the ACSA Board, our staff, national and state CEO's and staff focussed on the transition to New ACSA. Together you have continued the work to recapture ACSA as the pre-eminent voice of the not for profit sector.

And finally I would like to thank all of our members, however defined, for your comradery and support over the last three years. This is my last term as President and I wish the organisation well in pursuing work that is vital to the wellbeing of the Australian community.

A handwritten signature in dark ink, appearing to read 'Vaughan', with a stylized flourish at the end.

Vaughan Harding
National President

CEO's Report



Adj Prof
John G Kelly, AM
Aged & Community
Services Australia,
Chief Executive
Officer

The reform process continues

The year opened with the Aged Care Act 1997 and the Aged Care (Transitional Provisions) Act 1997 and supporting subordinate legislation coming into effect on 1 July 2014. The new fee arrangements applied to people entering aged care on or after 1 July 2014.

ACSA spent considerable time during the year meeting with the Minister for Social Services, Kevin Andrews, and then Scott Morrison, and the Assistant Minister, Senator Mitch Fifield, the Department of Social Services (DSS) and the Department of Human Services as the aged care reforms were implemented. ACSA conducted a successful round of lobbying of Federal Ministers, Shadow Ministers, MPs and Senators on 17-18 March. The basis of the lobbying was ACSA's pre-Budget submission.

ACSA continues to advocate for its members through participation in the Aged Care Sector Committee and its sub-committees, the National Aged Care Alliance and many more departmental meetings.

In July ACSA members joined other providers at ITAC 2014. As ITAC grows in stature and importance the initiatives of aged care providers are shown to a wider audience under the umbrella of the Aged Care Industry Information Technology Council - a joint initiative of ACSA and LASA. ITAC is now a regular fixture on the annual calendar and its importance cannot be underestimated, especially as IT expands its reach into the sector.

The ACSA National Conference 2014 was held in Adelaide and was complemented with a one-day Care Workers' Forum and meetings of the ACSA National Committees. It was a successful event and enjoyed by nearly 1,000 delegates, exhibitors, speakers and staff.

Tim Dixon joined the ACSA National staff as Manager Public Policy in September and was a valuable addition to the team. His contract ended on 30 June and he returned to his previous employer. The aged care workforce, housing for older Australians and community care were the focus of the third annual ACSA Policy Forum.

The research produced around the Forum allows ACSA to make informed submissions to Government inquiries and hearings and on legislation. ACSA released two position papers: The Future of Housing for Older Australians Position Paper and The Aged Care Workforce in Australia.

The ACSA AGM 2014 was held in Melbourne and saw the Board re-elected, apart from Dennis Chamberlain from South Australia, who retired from the Board. Sara Blunt was appointed the new SA Director. Greg Burgess replaced Jill Savell as the Tasmanian Director later in the year. Both Dennis and Jill brought much experience and wisdom to the Board and their contributions are appreciated. Vaughan Harding continued to provide leadership to the Board and the Transition Working Group as ACSA works its way towards the transition.

A large cake was cut in Canberra to celebrate the official launch of Decision Assist, an Australian Government-funded project, designed to improve the delivery of advance care planning and palliative care services to older Australians.

A Ministerial reshuffle in late December saw Scott Morrison appointed as Minister for Social Services. Mitch Fifield remained in his role as Assistant Minister and continued to have day-to-day carriage of aged care.

The ACSA National Open Day on 19 June was hampered in some instances by bad weather and end-of-year financial requirements and arrangements are being reviewed for next year.

I want to thank the many ACSA members who assisted the Federation during the year on various government reform committees. I thank them on behalf of the membership for their tireless work.

Thank you also to the Federation staff across Australia who assist ACSA in achieving so much. Special thanks go to the Board President Vaughan Harding, the Directors, State CEOs and General Managers and the staff of ACSA National for their contributions during the year.

Adj Prof John G Kelly AM
Chief Executive Officer

ACSA Board and Staff

To 30 June 2015 the ACSA Board consisted of six members and a President who represent the providers of aged care services throughout Australia.

The ACSA President is elected annually at the Annual General Meeting by the State Associations. Board Directors are appointed by their State Association, and their positions are renewed once a year. The ACSA Board appoints a Director to the position of Vice President.

Board Members at 30 June 2015

Vaughan Harding	President	WA	
Viv Allanson	Vice President/ Director	NSW & ACT	
Ray Glickman	Director	WA	
Jill Savell	Director	TAS	<i>Resigned 31 Jan 2015</i>
Dennis Chamberlain	Director	SA & NT	<i>Resigned 23 Oct 2014</i>
Stephen Cornallisen	Director	VIC	
Robyn Batten	Director	QLD	
Sara Blunt	Director	SA & NT	<i>Appointed 24 Oct 2014</i>
Greg Burgess	Director	TAS	<i>Appointed 1 Feb 2015</i>

Foundation Statement

Our Purpose

Community benefit organisations make a unique contribution to the lives of all Australians and share a common bond to provide equitable and accessible services to everyone irrespective of their location or capacity to pay.

ACSA is a voluntary association of community benefit organisations providing services primarily to older Australians.

The members of ACSA look to it to undertake research, develop policy and represent their interests at a national level.

Our Vision

Older Australians have access to the care, accommodation and support services they need, when or where they need them.

Our Mission

To be an efficient, creative and representative organisation that enhances the ability of community benefit members to deliver their unique contribution to the lives of older Australians.

Our Core Values

Consultative: We value the contribution of members and other stakeholders and take seriously what they have to say.

Collaborative: We work in partnership with others to promote the interests and wellbeing of older Australians.

Compassionate: We empathise with older Australians who are vulnerable or disadvantaged and advocate on their behalf.

Forthright: We speak up strongly for what we believe in.

ACSA State Association CEOs

Aged & Community Services NSW & ACT

Illana Halliday, CEO

Aged & Community Services SA & NT

Carolanne Barkla, CEO, Alan Graham
CEO till April 2015

Aged & Community Services WA

Trevor Lovelle, CEO

Aged & Community Services Tasmania

Darren Mathewson, CEO

Aged & Community Services Australia – Victoria

Karen Gelley, Business Manager

Aged & Community Services Australia - Queensland

Kim Hart, Manager Member Liaison

ACSA National Office Staff

Adj Prof John G Kelly AM – CEO

Kirsty Brogan – Office Manager

Margot Date – Media Relations and
Communications Manager

Tim Dixon – National Policy Manager

Ilona Gurtler – Financial Controller

Greg Knox – National Member Services

Judy Martin – National Corporate
Relations/Conference Manager

Linda Perrine – Transition Manager

Stephannie Mikhail – Business
Improvement Manager

Heather Witham – Government
Relations and Policy Manager

The year in review

Year of transformation



July 2014

Dementia and Severe Behaviours Supplement (DSBS) cessation

The cessation of the DSBS, announced on 26 June, caused enormous angst among members who had set budgets and employed staff on the basis the funding would continue. ACSA made its concerns known to the Minister for Social Services, Kevin Andrews, the Assistant Minister for Social Services, Senator Mitch Fifield, and officials from the Department of Social Services (DSS). The ACSA Board met with Minister Andrews and was able to explain in detail how members had been affected. The Minister reiterated the Government's commitment to dementia care and stated that the Government would be consulting with the sector on a replacement scheme.

Information Technology in Aged Care (ITAC) Conference 2014

ITAC 2014, held in Hobart, generated real buzz with more than 400 delegates and trade exhibitors, all embracing the changes that aged care is undergoing. One of the highlights of the conference was the announcement of the ITAC awards. Congratulations went to all the winners.

August 2014

National Aged Care Alliance (NACA) meeting

A number of topics were addressed including the impact of Budget measures on aged care and the sudden removal of the DSBS. Budget concerns raised were the sudden cessation of the aged care payroll tax supplement,

the gradual reduction in pension indexation and the impact this may have on income for older people and aged care providers alike, and the \$7 GP co-payment. NACA resolved to prepare correspondence for Ministers and Senators, in relation to the Budget measures that would have an adverse impact on older Australians. ACSA was involved in this committee along with consumer, clinical and union representatives.

Means Testing Issues

After being informed of several issues from ACSA members, the Department of Human Services (DHS) advised it was aware of problems in relation to the issuing of means testing assessment letters and was working through them as a priority. As soon as the issues were identified DHS ceased sending letters automatically, checked automatically generated letters that had already been sent and began generating letters manually.

September 2014

Blueprint for an Ageing Australia

The Advisory Panel on Positive Ageing launched its Blueprint for an Ageing Australia. The Blueprint is a welcome addition to the conversation Australians must have about ageing. The report was designed to generate and inspire policy action and offers 17 recommendations across seven policy areas.

Urgent meetings held with DSS and DHS

ACSA held two urgent teleconferences with DHS and DSS to discuss the ongoing impacts of the Medicare

claiming issues for community care. ACSA also raised the pressing need to finalise providers' end of financial year accounts. DHS transferred a significant number of people to this area to assist with the Means Test and ACSA requested urgent communiqués for the sector in relation to this issue and what both departments were doing to address the problems.

ACSA National Conference 2014

ACSA CEO Adj Prof John Kelly congratulated all involved in the 2014 ACSA National Conference, in Adelaide, from delegates to exhibitors, presenters and organisers. Congratulations also went to the winners of the ACSA Aged Care Awards: Employee: Lisa Kipping, Catholic Homes, Victoria; Volunteer: Joan Muhling, City of Subiaco, Western Australia; Trainee: Cale Swift, Baptistcare, Western Australia; Organisation: Feros Care, NSW/ACT; Individual: Rob Hankins (ECH) SA/NT. Almost 1,000 people joined ACSA in Adelaide for the conference and nearly 100 attended the Care Workers' Forum.

First Ministerial Dementia Forum

The Assistant Minister for Social Services, Senator Mitch Fifield, addressed the first Ministerial Dementia Forum in Melbourne. The Minister told participants, including ACSA: "From the advice provided by you... strategies will be identified for Government consideration to improve the adoption of better practice dementia care and support in both residential care and support in the home."



October 2014

Guide to Aged Care Law

The Department of Social Services (DSS) released the Guide to Aged Care Law which replaced the Residential Aged Care Manual and requested feedback on the new approach to the way DSS presents information to aged care stakeholders, such as the functionality of the Guide.

ACSA AGM 2014

The ACSA Annual General Meeting was held in Melbourne in October 2014 and the ACSA Board were re-elected with the exception of Dennis Chamberlain (SA) who retired from the Board. ACSA extends its thanks to Dennis for his dedicated service over many years.

Launch of the Innovation Hub, South Australia

The Minister for Social Services, the Hon Kevin Andrews, launched a trial of the "Innovation Hub" in South Australia which aims to cut unnecessary red tape in the aged care sector. It was developed in consultation with local providers to help aged care workers provide quality care in exchange for reduced Government regulation. An independent evaluation of the trial will be held and, if successful, the Hub initiatives may be rolled out across Australia.

Decision Assist launched

The Decision Assist program to improve the delivery of advance care planning and palliative care services to older Australians was officially launched in Canberra. Funded by the Australian Government, Decision Assist is delivered by a consortium including ACSA. Associate Professor Bill Silvester, program lead, said Decision Assist brings specialist advice and support directly to where it is needed, wherever people are in Australia. The Decision Assist Palliative Care Phone Advisory Service is operated by specialist palliative care nurses, with specialist doctors available as required.

ACSA National Policy Forum 2014

ACSA held its third annual Policy Forum in Melbourne on 17 October. It was an important day for ACSA and its members as it focused minds on policy directions for the next 12 months. Forum participants discussed position papers on the aged care workforce and housing for older Australians, as well as an issues paper on community care.

November 2014

ACSA Presents to Senate Affordable Housing Inquiry

ACSA was invited to present evidence to the Senate Economics References Committee on Affordable Housing. ACSA representatives presented evidence based on ACSA's Housing Position Paper and outcomes of the recent ACSA National Policy Forum. The Senators were engaged with the evidence provided by ACSA and asked a number of questions.

December 2014

New Minister for Social Services

ACSA CEO, Adj Prof John Kelly met with the new Minister for Social Services, Scott Morrison to discuss the aged care sector reforms and his appointment to the portfolio, which was announced in the Ministerial reshuffle in December 2014. Minister Morrison said he was looking forward to working with ACSA to progress the bigger issues that we are facing over the next five years.

Transition to new CHSP arrangements announced

Further details of the new Commonwealth Home Support Programme (CHSP), to commence from 1 July 2015, were announced. Following lobbying from ACSA, the Government announced that two years of funding would be offered to the majority of service providers with contracts under existing programmes that would form the CHSP. The overwhelming majority of providers funded through existing programmes would continue to deliver services under the new CHSP.

ACSA releases Housing Position Paper

One of the priorities of the ACSA policy forum was housing for older Australians and ACSA launched the Future of Housing for Older Australians Position Paper to inform policy and debate on this issue. The paper outlined the issues associated with the provision of a range of seniors housing products, including affordable products for those on lower incomes. It identified strategies and made recommendations for removing some of the key barriers to increasing the supply of housing products that would address the gaps in the seniors living market.

February 2015

Government to repurpose Dementia and Severe Behaviours funding

The Assistant Minister for Social Services, Senator Mitch Fifield, announced the establishment of the Severe Behaviour Response Teams (SBRTs) at a cost of \$54.5 million over four years. The SBRTs will be a mobile workforce of clinical experts who will provide timely and expert advice to residential aged care providers that request assistance with addressing the needs of people with the most severe behavioural and psychological symptoms of dementia. ACSA CEO Prof John G Kelly said the idea of SBRTs had merit but whether they could provide resources and expertise quickly enough to circumstances in regional, rural and remote areas would need to be monitored.

ACSA's 2015-16 Pre-Budget Submission

ACSA made its Pre-Budget Submission to the Federal Government. ACSA made a number of recommendations in the submission including the availability and sustainability of services in RRR areas, an affordable housing strategy, increased dementia support, workforce development and increased an expansion of initiatives that enable people to die in their own homes.



March 2015

ACSA lobbying days 17-18 March 2015

ACSA undertook lobbying at Parliament House Canberra based on its 2015-16 Pre-Budget Submission. The meetings gave ACSA the opportunity to explain how the aged care reforms are being implemented by providers across Australia. Issues raised included affordable housing, workforce, changes to home care and current issues with Medicare claiming. Over two busy days, ACSA CEOs, Board members and ACSA members met with nearly 60 Ministers, shadow ministers, MPs and senators from all sides of politics. A number of aged care champions were identified over the two days.

April 2015

The Aged Care Workforce in Australia

ACSA released its position paper The Aged Care Workforce in Australia, calling on the Federal Government to develop an Aged Care Workforce Development Strategy as a priority. The position paper called for sector-wide leadership development; national and regional staffing projections and an analysis of the impact of emerging models of care on work patterns and work roles. It also talked about the need for action plans for improving sector attraction, recruitment and retention in aged care and key partnerships and initiatives for building a skilled, modern and diverse aged care workforce.

Tender results for home support assessment providers announced

Minister Mitch Fifield, announced the tender results for home support assessment providers. ACSA welcomed this announcement and noted that the majority of the successful tenderers were not-for-profit and mission based providers. The RAS will complement the existing Aged Care Assessment Teams (ACATs) which undertake assessments for higher intensity home care and residential care services.

Aged Care partners drive leadership development

The Leadership Development Project, a partnership between ACSA and LASA and the Community Services and Health Industry Skills Council (CS&HISC), produced the online Aged Care Leadership Capability Framework. More than 450 leaders across the Australian aged care sector were consulted to identify how to develop leaders specifically for aged care. The online Centre provides a platform for leaders to access resources, forums and other useful materials.

May 2015

Federal Budget

The Federal Budget included the introduction of a cap of the Fringe Benefit Tax (FBT) meal and entertainment concession at \$5,000 for people in the Not-For-Profit (NFP) sector. This had been an important recruitment and retention tool for NFP organisations. The Government also wiped \$40 million wiped off the Workforce Strategy and announced an intention to merge the Commonwealth Home Support (CHSP) and Home Care Package (HCP) programs by July 2018.

June 2015

ACAR 2015

Minister Fifield announced that the 2015 Aged Care Approvals Round (ACAR), set to open in August would be the last offering Home Care Package (HCP) places for providers. The 2014 ACAR saw a significant oversubscription for HCPs with 17 new places sought for every available place.

ACSA members visit Canberra to discuss regional aged care

ACSA members from around Australia met with senior DSS officials in Canberra to discuss the challenges and opportunities for aged care services in regional and rural areas. The meeting was the first in a series of discussions organised by ACSA to be held throughout the year. The purpose of the meetings are to: discuss the key factors impacting on the delivery of care services in rural and regional areas; develop frameworks for flexible models of care delivery where competition is restricted; develop models for funding and financing the delivery of these services.

\$40 million for home care providers

ACSA has advocated for extra funds for providers who have had to invest considerable staff time to introduce the new programmes and the Federal Government allocated \$40 million to support them. The allocation of \$20 million to over 500 HCP providers recognises the significant financial imposts as a result of moving clients on to a new system.

ACSA National Open Day 2015

ACSA National Open Day was celebrated by about 200 providers on Friday 19 June. The day was an outstanding success, despite bad weather for some. It was an exceptionally busy end-of-financial-year with the aged care reforms, so ACSA congratulated everyone who managed to set aside some time for a celebration.

ACSA National Committees

There are six national committees which meet on a regular basis to combine the collective knowledge and expertise of ACSAs National and State offices to provide leadership, advice and strategic lobbying to the aged and community care industry and to governments.

These committees comprise:

- National Community Care Committee
- National Residential Care Committee
- National Workforce Development Committee
- National Housing, Retirement and Independent Living Committee
- National Regional, Rural and Remote Committee
- National Business Development Advisory Committee

The committees continue to be involved in the ongoing aged care reform agenda, providing feedback to ACSA on members' issues of concern and representing ACSA on government and industry forums and reference groups. They continue to advocate strongly on behalf of members, particularly around the continuing substantial aged care reform agenda.

There were also a number of significant issues policy staff from across Australia assisted members with. These included issues with the Department of Human Services (DHS) with Medicare Claiming for Home Care and Income and Asset testing for entry to aged care and a significant amount of time was utilised dealing with these issues with the DHS and ministers' offices.

ACSA held its annual Policy Forum in Melbourne on 17 October 2014. It was an important day for ACSA and its members as it focused minds on policy directions for the next 12 months. Forum participants discussed position papers on the aged care workforce and housing for older Australians, as well as an issues paper on community care.

ACSA staff also prepared a number of submissions and position papers in 2014/15.

August 2014: Senate Standing Committee on Community Affairs: Inquiry into the extent of income inequality in Australia

September 2014: Palliative Care Australia: Standards for Providing Quality Palliative Care for all Australians; **Senate Inquiry:** Health policy, administration and expenditure

October 2014: ACSA Position Paper: The future of housing for older Australians

December 2014: Department of Social Services (DSS): Aged Care Compliance Service Charter; **Department of Industry:** Towards a Contestable Model discussion paper

February 2015: Department of Industry: Review of Training Packages and Accredited Courses discussion paper; **Senate Inquiry:** Adequacy of existing residential care arrangements available for young people with severe physical, mental or intellectual disabilities in Australia; **Reform of the Federation on Issues Paper 3:** Roles and Responsibilities in Health; **Reform of the Federation on Issues Paper 4:** Roles Responsibilities in Housing and Homelessness; **ACSA 2015-16 Pre-Budget submission to Treasury**

Department of Social Services: Proposed changes to financial reporting for providers of residential aged care and home care; **ACSA position paper:** The aged care workforce in Australia

April 2015: Aged Care Sector Committee (ACSC) on the Aged Care Sector Statement of Principles; **DSS:** Draft Commonwealth Home Support Programme (CHSP) Programme Manual, Fees Policy and Good Practice Guide for Restorative Care Approaches

May 2015: ACSC: Red Tape Reduction Plan – Item 11; **DSS:** Embedding the key elements of Consumer Directed Care (CDC) within the Aged Care Principles; **KPMG:** Analysis of Dementia Programmes and Services funded by DSS; **ACSC:** Deregulation of the Administrator and Adviser Panels

June 2015: Treasury: "Re:think" Tax discussion paper; **Aged Care Financing Authority (ACFA):** Access to care for Supported Residents; **Department of Health:** Personally Controlled Electronic Health Record
ACSA would like to sincerely thank all the members of the various committees and state offices for their hard work and insightful contributions to these submissions.

ACSA National Conference

The ACSA 2014 National Conference was held at the Adelaide Convention Centre (ACC), Adelaide from 7th to 10 September 2014. The Conference consisted of two and a half days of conference sessions and included post conference site tours supported by 103 trade booths and 6 trestle tables in the trade hall.

A total of 1,139 delegates, exhibitors and speakers participated in the Conference and post conference Workshops. 2014 take up was pleasing and nearly 100 also attended the Care Workers' Forum.

2015 National Open Day

ACSA National Open Day was celebrated by about 200 providers on Friday 19 June. The day was a great success. ACSA took lead from the National Care Forum (NCF UK) to hold a National Open Home Day in Australia in conjunction with UK. South Africa and Malta joining in had the initiative go global - with all countries supporting each other in promoting the program on a global scale.

SAGE Study Tours

In the 2014/15 financial year Judy Martin led the following SAGE Study tours:

- SAGE Scandinavia
- SAGE CANADA & NY
- SAGE UK & Netherlands
- SAGE South Africa

A number of ACSA members participated on all the tours. Since 2006, over 250 Australian aged care leaders have participated in a SAGE tour with the majority of those being ACSA members.

Government and Industry Committee Listing

ACSA is invited to participate in a wide range of advisory groups by Government and other organisations. The following listing shows the breadth and diversity of work where ACSA's expertise is sought. Many of these committees are ongoing while some are time limited. In most instances ACSA staff take on the representational role. In some cases members are invited to represent ACSA.

Substantial reforms to the aged care system are currently underway. The National Aged Care Alliance (NACA) is also providing advice to Government on the implementation of these changes to ensure they achieve the best outcomes for older people and the aged care service system. As a part of this feedback process, NACA has established a number of specialist groups, with ACSA representation.

Government and Industry Committee Listing

Aged Care Sector Committee
Adj Prof John G Kelly AM

Aged Care Workforce Advisory: Stocktake and analysis of Commonwealth funded aged care workforce activities
Darren Mathewson, ACS Tas

Ageing Expert Advisory Group
Adj Prof John G Kelly AM

National Aged Care Alliance (NACA) Committee Representation

Adj Prof John G Kelly AM
Heather Witham, ACSA Manager, Government Relations and Policy

Aged Care Gateway Advisory Group
Peta Braendler, ACS SA&NT

Gateway Additional Provider Information Sub Group
Peta Braendler, ACS SA&NT

Gateway Business Design Sub Group (disbanded)
Peta Braendler, ACS SA&NT

Gateway Proof of Concepts workshop

Peta Braendler, ACS SA&NT

Assessment Sub-Group
Lisa Ralphs, ACS NSW&ACT

Ageing and Disability Interface
Ross Low, CEO- BaptistCare NSW & ACT

Quality & Compliance Advisory Group
Colleen Rivers, Policy and Consultancy Manager, ACS NSW&ACT

Quality Indicators Advisory Group
Colleen Rivers, Policy and Consultancy Manager, ACS NSW&ACT

Home Care and Consumer Directed Care Advisory Group
Lisa Ralphs, ACS NSW&ACT

Home Support Program Advisory Group
Carole Bain

Fees Sub Group: Michelle Newman, ACS NSW&ACT

Red Tape Reduction Advisory Group
Heather Witham, ACSA Manager, Government Relations and Policy

Workforce Supplement Advisory Group
Adj Prof John G Kelly AM

Government Committee Representation

Aged Care Funding Instrument (ACFI) Monitoring Group
Adj Prof John G Kelly AM

Aged Care Reform Implementation Council
Adj Prof John G Kelly AM

Aged Care Sector Committee
Adj Prof John G Kelly AM

Australian Charities and Not for Profit Commission
Heather Witham, ACSA National Office

DSS Gateway Consultation Forum
Peta Braendler, ACS SA&NT

Health Workforce Australia (HWA) – National Training Plan Working Group
Alan Graham, CEO ACS SA&NT

HWA Advisory Committee for the NGO & Private Sector

Alan Graham, CEO ACS SA&NT

HWA Nursing and Midwifery Graduate Jobs Information Portal
Carolanne Barkla, Residential Services Manager, ACS SA&NT

Lesbian, Gay, Transgender and Intersex Advisory Committee
Kellie Shields, Health, Aged & Community Care, Disability, LGBTI Consultant, NSW

SWAG - Strategic Workforce Advisory Group
Darren Mathewson, CEO, ACS Tas
Geoff Liggins, Manager Employee Relations, ACS NSW&ACT

Veterans' Home Care Reference Group
Jill Savell, Director, Community Care, Southern Cross Care, Tas

Industry Committee Representation

Aged Care Industry Information Technology Council (ACIITC)
Adj Prof John G Kelly AM
Alan Graham, CEO ACS SA&NT

Aged Care Nursing Scholarship Program Advisory Group
Janet Glaser, Learning Centre Manager, ACS NSW&ACT

Australasian Journal on Ageing Management Committee
Heather Witham ACSA National Office

Community Services & Health Industry Skills Council
Janet Glaser, Learning Centre Manager, ACS NSW&ACT

Community Services & Health Industry Skills Council: Nursing Pathways Project
Carolanne Barkla, ACS SA&NT

Decision Assist Expert Project Group
Carolanne Barkla, ACS SA&NT

HESTA Board
Klaus Zimmermann, Former CEO Eldercare

International Association of Homes & Services for the Ageing (IAHSA)
Viv Allanson, ACSA, CEO Maroba, NSW

