

Annual Report 2012-2013



ACSA
AGED & COMMUNITY
SERVICES AUSTRALIA

Challenges of reform

WWW.AGEDCARE.ORG.AU

Aged & Community Services Australia
Inc is an Association incorporated
under the ACT Associations:

Incorporation Act 1991

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**A listing of ACSA Members
is available for inspection from
the Public Officer 02 6282 7827.**

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Aged and Community Services Australia (ACSA) commends the organisations that have demonstrated their commitment to the future of the nation's aged care sector through our National Partner Program.

ACSA National Partners



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President's Report



Vaughan Harding
President

This is my first report as President and I would like to acknowledge the work of my predecessor Rob Hankins for his leadership but also his willingness to step into the role of Chief Executive pending the appointment of Adj Professor John Kelly AM in April 2012.

Last year was a vexed period. However, Rob's calm approach assisted ACSA to take sensible steps that helped reset its direction.

This work has continued during 2013 and is particularly reflected in the new Foundation Statements that have been approved by the Board. These statements strongly emphasise the proud tradition of ACSA members as community benefit organisations, albeit whether they are community based, church based or government organisations. However, the work of reviewing our governance structures is still underway. Our goal is to provide a structure which reflects a 21st century organisation that delivers value to its members.

One of the unique characteristics of ACSA is the extent of its representation of small stand alone organisations that collectively cover the whole of Australia, including rural and remote areas. During any period of major change it is these organisations that are most vulnerable. Providing sensible representation of the interests of small providers has been a particular challenge for ACSA leading up to the *Living Longer Living Better* reforms and within the many working parties which have been established to flesh out the detail.

To enhance its representational role ACSA has successfully moved its main office to Canberra; defined key positions and recruited new staff; established new bases in Victoria and Queensland and upgraded the role of the CEO network. These initiatives are important as we welcome the arrival of a new Coalition Government into office.

Clearly our challenges remain immense:

- to keep alive the clear vision of the Productivity Commission Report, *Caring for Older Australians*, that is still the defining document concerning the way forward;
- to take the best from *Living Longer Living Better* to ensure that we don't lose further time on review processes; and
- to work with the new Government in a constructive way that will achieve our vision:

"Older Australians have access to the care, accommodation and support services they need, when and where they need them."

In concluding, I would like to acknowledge the achievements of the Labor Government in creating a Senior Minister for Ageing with a direct voice in Cabinet; for appointing a very capable person in Mark Butler with the capacity to lead reform and for Mark's tireless efforts to improve Australia's aged care framework in a difficult economic environment.

I would also like to acknowledge John Kelly's leadership and the work of the staff of the national office. This has been a particularly challenging period and it has been good to see relatively new staff pick up the challenges in a short period of time. Well done!

I would also like to thank ACSA Board members for their forbearance. The Board has worked hard to provide good governance and set ACSA on a sustainable pathway. I look forward to your support as we continue on our journey.

Vaughan Harding

CEO's Report



Adj Prof
John G Kelly, AM
Aged & Community
Services Australia,
Chief Executive
Officer

The year 2012/13 saw an enormous amount of activity for ACSA and the aged care sector as the Federal Labor Government pursued its *Living Longer, Living Better (LLL)* reform agenda.

ACSA's lobbying, advocacy and media focus was on the reforms and consequences for not-for-profit and mission-based providers.

The first major campaign was to inform MPs, residents, relatives, staff and the community of the decision that aged care providers would have to absorb reduced ACFI subsidies. ACSA CEOs, Board members and provider members undertook a major lobbying campaign and signatures were collected on a petition that was presented to Parliament.

September 2012 saw a successful ACSA annual national conference on the Gold Coast with a focus on *LLL* and lively debates and keynote presentations.

The National Office was officially opened by ACSA Patron, Former Justice of the High Court of Australia, the Hon Michael Kirby AC CMG in October 2012. The move has strengthened ACSA's advocacy and lobbying presence in the nation's capital. Strategic relationships have been further developed which enables our members' not-for-profit and mission-based focus to be front and centre in government decision-making.

The ACSA National Policy Forum in Melbourne in October was attended by more than 45 CEOs, Board members and aged care providers from across Australia to set policy priorities and directions prior to the Federal Budget and Election.

At the 2012 ACSA Annual General Meeting Vaughan Harding, CEO Juniper, WA, was elected as ACSA National President, replacing Rob Hankins from ECH, SA, who stood down after serving as director since 2007 and President for the past year.

Viv Allanson, CEO of Maroba NSW, was elected Vice President. Dennis Chamberlain was appointed as Director for SA. Jill Savell, Statewide Director of Southern Cross Care, Tasmania, and Ray Glickman, CEO Amana Living, WA, remained as existing directors. ACSA was also pleased to announce the appointment of two other new Directors: Stephen Cornelissen, CEO Mercy Health, for Victoria, and Robyn Batten, Executive Director Blue Care, for Queensland.

In January 2013, ACSA Victoria opened a new office run by Karen Gelley, Business Manager Victoria, who will be looking after members and facilitating training programs, policy development and networking for

members and facilitating the lobbying and advocacy process at a national level.

There was a flurry of activity when the Minister for Ageing, Mark Butler, introduced the Aged Care bills legislating the *LLL* in to the House of Representatives in March 2013. The bills were referred to the Senate's Community Affairs Committee and ACSA was invited to make a submission and then give evidence to a public inquiry. The Bills were passed in the Senate on 26 June following limited debate after the tabling of the Senate Inquiry. This was just in time for the commencement date on 1 July 2013 of many aspects of the Bills.

In March 2013, over 20 ACSA CEOs, Board members and aged care providers travelled to Parliament House in Canberra for a day of meetings with 60 Ministers, Shadow Ministers, MPs and Senators. ACSA representatives raised issues of concern to mission-based and not-for-profit aged care providers related to *LLL*.

The ITAC 2013 6th Annual Information Technology in Aged Care conference was held 1-2 May in Melbourne. The Aged Care Industry Information Technology Council (ACIITC), of which ACSA is a shareholder, has been bringing providers and IT companies together for the past decade.

The Federal Budget in May disappointingly had no new money for aged care services.

ACSA then looked to the Federal Election and prepared a document with a focus on re-examining what was left out of the Productivity Commission recommendations, a cost of care study and a review of the Aged Care Act.

Throughout all this activity, ACSA has been cognisant of the unique requirements of mission-based aged care providers which must be articulated precisely and not overshadowed by matters that concern the industry in its entirety. We need to promote our differences as mission-based providers - as that is our purpose.

I wish to extend my thanks to all ACSA staff across the country and members who stepped up and took on tasks over and above their normal activities in attending meetings and contributing to significant numbers of submissions and policy documents - sometimes with very short notice.

I also wish to thank the CEOs and Board members for their support and advice throughout the year and to the dedicated staff at the ACSA National Office.

Adj Prof John G Kelly AM

ACSA Board and Staff

To 30 June 2013 the ACSA Board consisted of six members and a President who represent the providers of aged care services throughout Australia. On the withdrawal of ACCV and ACQ two members have been appointed to the Board from the direct membership in Victoria and Queensland.

The ACSA President is elected annually at the Annual General Meeting by the State Associations. Board Directors are appointed by their State Association, and their positions are renewed once a year. The ACSA Board appoints a Director to the position of Vice President.

ACSA Foundation Statement

Our Purpose

Community benefit organisations make a unique contribution to the lives of all Australians and share a common bond to provide equitable and accessible services to everyone irrespective of their location or capacity to pay.

ACSA is a voluntary association of community benefit organisations providing services primarily to older Australians.

The members of ACSA look to it to undertake research, develop policy and represent their interests at a national level.

Our Vision

Older Australians have access to the care, accommodation and support services they need, when or where they need them.

Our Mission

To be an efficient, creative and representative organisation that enhances the ability of community benefit members to deliver their unique contribution to the lives of older Australians.

Our Core Values

Consultative: We value the contribution of members and other stakeholders and take seriously what they have to say.

Collaborative: We work in partnership with others to promote the interests and wellbeing of older Australians.

Compassionate: We empathise with older Australians who are vulnerable or disadvantaged and advocate on their behalf.

Forthright: We speak up strongly for what we believe in.

ACSA State Association CEOs

Aged & Community Services Association NSW & ACT

Illana Halliday, CEO

Aged & Community Services SA & NT

Alan Graham, CEO

Aged & Community Services WA

Stephen Kobelke, CEO

Aged & Community Services Tasmania

Darren Mathewson, CEO

Aged & Community Services Australia – Victoria

Karen Gelley, Business Manager

ACSA National Office Staff

Adj Prof John G Kelly AM

CEO

Peter Balmer

National Policy Manager

Kirsty Brogan

Office Manager, to April 2013

Margot Date

Media Relations and Communications Manager

Ilona Gurtler

Financial Controller

Krystle Marsh

Executive Assistant, from April 2013

Judy Martin

National Corporate Relations/Conference Manager

Heather Witham

Government Relations Advisor

Board Members at 30 June 2013

Vaughan Harding	President	WA
Viv Allanson	Vice President Director	NSW & ACT
Ray Glickman	Director	WA
Jill Savell	Director	Tas
Dennis Chamberlain	Director	SA & NT
Stephen Cornelissen	Director	Vic
Robyn Batten	Director	Qld

The year in review

Challenges of Reform



July 2012

ACSA's ACFI concerns

Aged Care Funding Instrument (ACFI) issues were the main focus in June/July 2012 after it was found that providers would have to absorb \$430 million in reduced ACFI subsidies over 2012/13 as a result of the Government's decision to only fund ACFI in line with a 2.3% real growth rate rather than the 5.9% level it had been increasing at. ACSA's view was that in the absence of an independent cost of care study, we did not have sufficient certainty in the Department of Health and Ageing's (DoHA's) assumptions and modelling to support the 2.3% growth level.

ACSA ACFI Campaign

To raise concerns regarding ACFI, ACSA undertook a campaign to inform residents, relatives, staff and the community of the outcomes of this decision. There was also an email campaign targeted at Members of the House of Representatives and Senators followed by a major lobbying campaign in Canberra. Signatures were also collected for a petition to be presented to Parliament.

Strategic Workforce Advisory Group (SWAG)

Commissioner Gooley from Fair Work Australia was appointed to Chair the SWAG and to present a Compact to Ministers by October 2012. SWAG was made up of provider and union groups. It was charged with settling the "rules" for access to the re-directed ACFI funds for workforce support.

August 2012

ACSA welcomed establishment of aged care advisory groups

August saw the appointment of the remaining members of the Aged Care Reform Implementation Council (ACRIC) and the establishment of the Aged Care Financing Authority (ACFA). ACRIC will oversee the delivery of the *Living Longer Living Better (LLLB)* aged care package and the ACFA will advise on pricing and financing issues across the aged care sector.

Canberra lobbying and advocacy

ACSA CEOs and board members from around the country attended a lobbying day in Canberra on 15 August to raise issues regarding the aged care reform agenda and the changes to ACFI. Meetings were held with about 50 MPs and Senators. The ACSA petition - with over 4,000 signatures - was presented to the Petitions Committee in Parliament House.

Aged care financing framework released

The Interim Operating Framework for the newly formed ACFA, which met for the first time on 9 August, was released. ACFA will provide independent advice to the Government on pricing and financing issues, informed by consultation with consumers, and the aged care and finance sectors.

September 2012

Gold Coast: ACSA 2012 National Conference

The *LLLB* changes and ACFI funding issues, along with rural and remote, governance, and future viability challenges were the focus for lively debates and keynote presentations at the ACSA National Conference which concluded on 5 September 2012.

There were plenty of networking opportunities including the rural dinner, the HESTA & ACSA Aged Care Awards dinner, meal breaks, the HESTA Welcome Cocktail Reception and the conference dinner.

The conference was attended by the Shadow Minister for Ageing Concetta Fierravanti-Wells and Greens spokesperson on Ageing Rachel Siewert, and Minister Mark Butler via a pre-recorded Q&A with Keryn Curtis from *Australian Ageing Agenda*.

HESTA & ACSA Aged Care Award winners

Outstanding contributors to aged care were recognised at the HESTA and ACSA Aged Care Awards, at the annual awards dinner. Provider Assist's 2012 Travel Scholarship was also announced at the conference.



ACSAs ACFI petition

ACSA's petition regarding the Government's decision to reduce ACFI subsidies was presented to the House of Representatives and tabled in Parliament on 10 September. The original petition was signed by 4,151 citizens, and was augmented by a further 900 signatures.

October 2012

ACSAs new National Office in Canberra

ACSAs new National Office in Canberra was opened on 18 October by ACSA Patron and former Justice of the High Court of Australia the Hon Michael Kirby AC CMG. ACSA National CEO Adj Prof John Kelly, ACSA Deputy Chair Ray Glickman, and ACSA State CEOs were joined by a number of guests from other peak bodies and Government departments. Richard Gray, who was the inaugural full time CEO of ACSA 21 years ago was also in attendance.

Legislation to establish ACNC passes in Senate

Legislation to establish the Australian Charities and Not-for-profits Commission (ACNC) passed the Senate on 31 October.

November 2012

ACSA AGM elects new President and board members

Vaughan Harding, CEO Juniper, WA, (a Uniting Church community) was elected ACSA national President at the November AGM, replacing Rob Hankins from ECH, SA, who stood down after serving as director since 2007 and President for the past year. Vaughan paid tribute to Mr Hankins' contribution to ACSA during a time of unprecedented change for the aged care sector.

Viv Allanson, CEO of Maroba NSW, was elected Vice President. ACSA was also pleased to announce the appointment of two new Directors: Stephen Cornelissen, CEO Mercy Health, for Victoria, and

Robyn Batten, Executive Director Blue Care, for Queensland. Dennis Chamberlain was appointed as Director for SA. Jill Savell, Statewide Director of Southern Cross Care, Tasmania, and Ray Glickman, CEO Amana Living, WA, remained as existing directors.

ACSA Policy Forum identifies priorities

On 31 October 2012 ACSA held a Policy Forum with over 45 CEOs, Board members and aged care providers from across Australia to set policy priorities and directions leading up to the 2013-14 Federal Budget and the Federal Election in 2013.

December 2012

LGBTI and CALD strategies released

The National Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Ageing and Aged Care Strategy was launched on 20 December which forms part of the Older Australians from Diverse Backgrounds stream of *LLL.B*.

January 2013

ACSA Victoria opens new office

ACSA Victoria has a new office run by Karen Gelley, Business Manager Victoria who will be looking after ACSA Victoria members and facilitating training programs, policy development and networking for members and facilitating the, lobbying and advocacy process at a national level.

Aged care providers meet in Canberra

The heads of aged care provider advocacy groups met to assess the progress of aged care reform. Representatives of UnitingCare Australia, ACSA, the Aged Care Guild, LASA and CHA attended the meeting. Consideration was also given to the 2013 Federal Election, and what aged care providers might seek in terms of election commitments to aged care from the major political parties.

Standing strong during Ex-Cyclone Oswald

A number of Queensland aged care facilities were affected by floods caused by ex-Cyclone Oswald in January including ACSA members Blue Care and RSL Care Queensland. The CEOs of both organisations gave high praise to the way their staff managed the crisis looking after not only the residents and their families, but also the way they supported other staff members who lost their homes in the floods.

February 2013

Monitoring of ACFI revenue

The ACFI Monitoring Group reviewed national data prepared by DoHA for July-November 2012 which showed an increase in average daily care subsidy per resident of 4.79% over the same period in 2011, from \$128.70 to \$134.86. ACSA said it would be keeping a close eye on the impact on aged care providers and raising any concerns with DoHA.

March 2013

ACSA's concerns over workforce supplement announcement

ACSA said the Government's Workforce Supplement, announced in March, would create significant difficulties for providers in regional and remote Australia and that providers would have to absorb all the on-costs and superannuation. The \$1.2 billion is also a redirection in funding from ACFI growth.

ACSA was concerned that the Government had made a range of assumptions about capacity and viability that did not recognise the diversity in service providers.

Aged Care Legislation under review by Senate Community Affairs Committee

The Federal Ageing Minister, Mark Butler, introduced five aged care bills in to Parliament during the March sittings and they were referred to the Senate Community Affairs Legislation



Committee for inquiry and report. The committee sought submissions on Bills. Hearings were scheduled to be held in late April and early May with the committee reporting after that.

ACSA takes its concerns to Canberra

Over 20 ACSA CEOs, Board members and aged care providers from across Australia travelled to Parliament House in Canberra for a day of meetings with 60 Ministers, Shadow Ministers, MPs and Senators on 14 March. ACSA representatives raised issues of concern to mission-based and not-for-profit aged care providers related to *LLL*. They also raised issues around ACSAs 2013/14 Budget Submission and the introduction of *LLL* Aged Care Legislation.

ACSA National Committees 2013 Program

ACSA's National Committees commenced their 2013 program with meetings in Melbourne in March. ACSA has seven National Committees that address issues relevant to Residential Care; Community Care; Workforce and Migration; Housing, Retirement and Independent Living; Rural, Regional and Remote; Education and Training and Business Development. Every state and territory was represented in each of the committees.

April 2013

ACSA prepares submission on Aged Care Legislation

ACSA prepared a submission to the Senate Community Affairs Legislation Committee's inquiry into the five aged care bills introduced to Parliament during the Autumn sitting period. The submission was forwarded to the Committee and hearings were expected to be held at the end of April and early May.

ACSA presents at Senate Inquiry

ACSA was invited to give evidence before the Senate Community Affairs Legislation Committee in Sydney. ACSA made a number of recommendations to the Committee including that the Parliament deletes the Workforce Supplement from the Bill. ACSA stated that it wanted better wages and conditions for our aged care workforce, but with the injection of real money, not the siphoning of monies currently allocated for care. The committee received 90 submissions and was due to report to the Senate in June.

May 2013

ITAC 2013

The ITAC 2013 6th Annual Information Technology in Aged Care conference was held 1-2 May in Melbourne. The theme of the conference, attended by over 400 delegates, was Consumer Centric Service Delivery: Driving the efficiency gain. The Aged Care Industry Information Technology Council (ACIITC), which is supported by ACSA has been bringing providers and IT companies together for the past decade. A highlight of the two-day conference was the presentation of the ITAC Awards.

Federal Budget 2013/14

ACSA was disappointed there was no new money for aged care services in the 2013-14 Federal Budget. *LLL* continues as announced in April 2012. One of ACSA's key Budget "asks" was for an independent cost of care study. The actual cost of the delivery of aged care in various locations has never been determined and ACSA believes this must be understood in order to base funding as accurately as possible to ensure people get the care they need and there is viability and sustainability of the sector into the future.

Aged Care Bills in the House of Representatives

The Aged Care Legislation to implement *LLL* was passed in the House of Representatives and then was transmitted to the Senate for debate in the sitting week beginning 17 June. ACSA wrote to cross-bench MPs and Senators before the vote encouraging them to support the passage of the legislation after appropriate consideration of amendments in the Senate.

SAGE Study Tour

Louise Greene from ACSA's National Partner The Ideal Consultancy participated in the recent UK Sage Study Tour and said that Australia, as with most developed countries, faces a massive challenge in providing care and support to our rapidly ageing population. Since 2006 over 200 Australian aged care leaders including many ACSA members have participated in a SAGE tour.

Senate report on aged care bills released

ACSA noted the detailed report of the Senate Community Affairs Committee and the recommendations pertaining to the Workforce Supplement and the reporting of the impact of reforms on providers, especially small and rural providers.

June 2013

Aged Care Bills debated in the Senate

The Aged Care Bills to implement *LLL* were passed in the Senate on 26 June following a debate tabling of the Senate Inquiry report in relation to the Bills. ACSA liaised with relevant politicians on issues that were consistent with ACSA's Senate submission: Workforce Supplement; the independence of the pricing commissioner; revisiting the income-assets test rules; part-funded pensioner contributions in home care; and structural adjustment payments for RRR and standalone urban providers.

ACSA National Committees

There are six national committees which meet on a regular basis to combine the collective knowledge and expertise of ACSA's National and State offices to provide leadership, advice and strategic lobbying to the aged and community care industry and to governments.

These committees comprise:

- National Community Care Committee
- National Residential Care Committee
- National Education Committee
- Housing, Retirement and Independent Living Committee
- National Regional, Rural and Remote Committee
- Business Development Committee

The committees continue to be involved in the ongoing aged care reform agenda, providing feedback to ACSA on issues of concern and representing ACSA on government and industry forums and reference groups. They continue to advocate strongly on behalf of members, particularly around the current aged care reform agenda.

In addition, substantial reforms to the aged care system are currently underway through the *LLLB* changes. The National Aged Care Alliance (NACA) with ACSA representation is providing advice to Government on the implementation of these changes to ensure they achieve the best outcomes for older people and the aged care service system.

The 2012 ACSA National Conference was held on the Queensland's Gold Coast in September 2013 was a great success with input from ACSA staff and the National Business Development Advisory Committees.

During the 2012/13 financial year ACSA made submissions on:

- Discussion paper: Development of the Aged Care Workforce Compact - June 2012
- Significant Refurbishment for eligibility for higher accommodation supplements - Aug 2012
- Australian Government Exposure Draft Homelessness Bill - Aug 2012
- Aged Care Financing Authority Accommodation Payments - Sept 2012
- The Not-for-profit Sector Tax Concession Working Group - Dec 2012
- Proposed Legislative Changes to the *Aged Care Act 1997* to implement the *Living Longer Living Better* package - Dec 2012
- Proposed Amendments: Enhanced Prudential Regulation of Accommodation Bonds - Jan 2013

- Department of Health and Ageing: Accommodation Payments - Jan 2013
- Therapeutic Goods Administration (TGA) about a proposal to reschedule benzodiazepines - Jan 2013
- 2013/2014 ACSA Federal Budget Submission - Apr 2013
- Aged Care Bills 2013, Senate Community Affairs Legislation Committee Inquiry - Apr 2013
- Dementia and Veterans' Supplements in Aged Care - May 2013
- Home Care Packages Program Guidelines - May 2013
- Aged Care Workforce Supplement - May 2013
- Accommodation Pricing Guidelines - May 2013

SAGE Study Tour

Judy Martin, ACSA National Corporate Relations Manager, led the SAGE UK and SAGE USA study tours where a number of ACSA members participated in both tours. Since 2006, over 200 Australian aged care leaders have participated in a SAGE tour with 75% of those ACSA members. A number of ACSA members now send their executive staff.

ACSA would like to sincerely thank all the members of the various committees and state offices for their hard work and insightful contributions to these committees.

Government and Industry Committee Listing

ACSA is invited to participate in a wide range of advisory groups by Government and other organisations. The following listing shows the breadth and diversity of work where ACSA's expertise is sought. Many of these committees are ongoing while some are time limited. In most instances ACSA Federation staff take on the representational role. In some cases service providers are invited to represent ACSA.

Substantial reforms to the aged care system are currently underway. The National Aged Care Alliance (NACA) is providing advice to Government on the implementation of these changes to ensure they achieve the best outcomes for older people and the aged care service system.

As a part of this feedback process, NACA has established a number of specialist groups, with ACSA representation, to inform the details of some of the specific areas of the *LLB* package:

- Ageing Expert Advisory Group
- Aged Care Gateway Advisory Group
- Home Care and Consumer Directed Care Advisory Group
- Home Support Program Advisory Group
- Quality Indicators Advisory Group
- Specified Care and Services Reference Group

Government Committee Representation

Aged Care Funding Instrument (ACFI) Industry Reference Group

Adj Prof John G Kelly, CEO ACSA

Aged Care Reform Implementation Council

Adj Prof John G Kelly, CEO ACSA

Health Workforce Australia (HWA) - National Training Plan Working Group

Stephen Kobelke, CEO ACSWA

HWA Advisory Committee for the NGO & Private Sector

Stephen Kobelke, CEO ACSWA

HWA Nursing and Midwifery Graduate Jobs Information Portal

Carolanne Barkla, Residential Services Manager, ACS SA&NT

Medicare Australia Aged Care Industry Working Group

Peter Balmer, Policy Officer ACSA

National Agency Liaison Group (NALG)

Colleen Rivers, Policy and Consultancy Manager, ACS NSW/ACT

National Standards Assessment Program (NSAP) Palliative Care

Wendy Porter, Residential Care Manager, ACSWA

SWAG - Strategic Workforce Advisory Group

Darren Mathewson, CEO ACS Tas
Geoff Liggins, Manager Employee Relations, ACS NSW&ACT

Veterans' Home Care Reference Group

Industry Committee Representation

Aged Care Nursing Scholarship Program Advisory Group

Amanda Loh, ACSA Victoria
Janet Glaser, Learning Centre Manager, ACS NSW&ACT

Australasian Journal on Ageing Management Committee

Jill Pretty, Former CEO, ACS NSW&ACT

Community Services & Health Industry Skills Council

Janet Glaser, Learning Centre Manager, ACS NSW&ACT

HESTA Board

Klaus Zimmermann, CEO Eldercare

International Association of Homes & Services for the Ageing (IAHSA)

Viv Allanson, ACSA Vice President
Judy Martin, ACSA National Corporate Relations/Conference Manager

Medicare Locals Reference Group

National Aged Care Alliance (NACA)

Adj Prof John G Kelly, CEO ACSA
Vaughan Harding, ACSA President

National Aids and Equipment Reform Alliance

Heather Witham, Government Relations Advisor, ACSA

National Roundtable of Non Profit Organisations (NRNO)

Adj Prof John G Kelly, CEO ACSA

Intra Industry Liaison

Aged Care Industry Council (ACIC)

Adj Prof John G Kelly, CEO ACSA

Aged Care Industry Information Technology Council (ACIITC)

Alan Graham, CEO ACS SA&NT

ACIC Workplace Relations Committee

Darren Mathewson, CEO ACS Tas

Sage Management Committee

Adj Prof John G Kelly, CEO ACSA.
Judy Martin, ACSA National Corporate Relations/Conference Manager.



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