

APPLYING THE NEW QUALITY STANDARDS: Hitting the target

LEARNING OBJECTIVES:

- Develop an understanding of the structure and key concepts of the new Aged Care Quality Standards and associated Guidance Materials
- Explore mechanisms to optimize consumer engagement to achieve positive consumer outcomes
- Apply the Guidance Materials and key concepts in everyday service provision

TARGET AUDIENCE:

Providers of Residential Aged Care and Community Aged Care Services including Senior/Middle Managers including Clinical Managers and Facility/Service Managers, Board Members and Quality Managers



MEMBERS
\$250 |
NON-
MEMBERS
\$370

LOCATION	DATES	TIMES
Perth, WA	Wednesday, 26 September 2018	9am to 3.30pm
Manjimup, WA	Friday 28 September 2018	9am to 3.30pm
Darwin, NT	Monday 1 October 2018	9am to 3.30pm
Adelaide, SA	Wednesday 3 October 2018	9am to 3.30pm
Hobart, TAS	Friday 5 October 2018	9am to 3.30pm
Devonport, TAS	Monday 8 October 2018	9am to 3.30pm
Wangaratta, VIC	Wednesday 10 October 2018	9am to 3.30pm
Melbourne, VIC	Friday 12 October 2018	9am to 3.30pm
Shoal Bay, NSW	Monday 15 October 2018	9am to 3.30pm
Canberra, ACT	Wednesday, 17 October 2018	9am to 3.30pm
Sydney, NSW	Thursday 18 October 2018	9am to 3.30pm
Cairns, QLD	Friday 26 October 2018	9am to 3.30pm
Brisbane, QLD	Thursday 1 November 2018	9am to 3.30pm

ACSA is delivering these workshops in various locations nationally, for individual organisations. If your organisation is interested in this service please contact Gayle Wain for more information.

Registrations: Register now at www.acsa.asn.au or contact Gayle Wain at Gayle.Wain@acsa.asn.au.

SUCCESSFUL WORKSHOPS

DELIVERED BY ACSA

ACSA is privileged to work with members in assisting them in transitioning to the new Aged Care Quality Standards and has just finalised the first round of State-based Workshops titled '*Unpacking the new Quality Standards: Walking the tightrope between risk, compliance and consumer choice*'.

The one day workshops were facilitated in WA, SA, VIC, NSW, TASMANIA and QLD and provided participants with an overview of the new Quality Standards as well as identifying lessons that have been learnt through non-compliance issues in the aged care sector over the past 12 months.

Participants attending the workshops worked through a number of activities and case studies to stimulate their thought process and encourage conversations around the transition process.

Participants attending the workshops left with a range of practical resources to assist them in their transition to the new Aged Care Quality Standards.

Feedback from participants was very positive with multiple expressions of interest taken for the next round of workshops commencing in late September 2018.

More information on the next round of workshops has been included on this flyer or you can visit our website at www.acsa.asn.au

"I feel ACSA is truly representing the aged care sector."

"The workshop provided a great fundamental platform to learning and develop organisational actions required to comply with and deliver the new Standards."

"Very informative and easy to follow, good use of examples."

"Worth the distance travelled (6 hrs)!! An excellent day."

"Extremely informative and empowering."

"Great presenters who really knew their topics. Highly recommend attending ACSA events."

"Friendly environment and expertise of the topic - well presented."

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THIS EVENT IS BROUGHT TO YOU BY

Aged & Community Services Australia