



Enquiries to: Peter Aitken  
State Health Emergency  
Coordination Centre  
Telephone: 3708 5242  
File Ref: C-ECTF-20/11106

**Queensland Health**

Via Email

Dear Facility Manager

A small number of confirmed cases of COVID-19 have been identified in Logan and Acacia Ridge. People who have tested positive are now in isolation and we have commenced contact tracing.

We know that older Queenslanders and those with a disability are particularly vulnerable, and for this reason are implementing precautionary measures to protect this population and minimise any potential exposure.

I ask that all residential aged care facilities, respite and disability accommodation services within the Metro South Hospital and Health Service catchment immediately implement measures to:

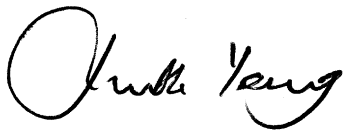
1. Cease the practice of staff working across facilities. Where this is not practicable it should be minimised and additional precautionary measures put in place, such as maintaining records of staff and work locations, and increasing use of Personal Protective Equipment.
2. Restrict non-essential visitors from entering the facility. This should be balanced with maintaining the health and wellbeing of residents, and exceptions may be appropriate for end of life and critical care visits. Facilities should support residents to maintain social connection using technology.
3. Increase vigilance regarding the health of staff. It is critical that staff do not attend work if they have any symptoms.

Please note there is no indication at this stage of a direct risk to aged care facilities, or respite and disability accommodation services, and the measures are being taken as a precautionary response while the severity of a potential outbreak is determined.

I also remind you that Aged Care Direction (No.7) still applies to all of Queensland, and this letter is outlining additional requirements for the Metro South Hospital and Health Service catchment.

Thank you in advance for your understanding and cooperation.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jeannette Young'. The signature is fluid and cursive, with the first letter 'J' being particularly large and stylized.

Dr Jeannette Young PSM  
**Queensland Chief Health Officer  
and Deputy Director-General  
Prevention Division**

29 / 07 / 2020