

Our ref H20/73711-12

Dear Home Care Service Providers

The outbreak of COVID-19 continues in Victoria and an outbreak has been detected in South Western Sydney, associated with the Crossroads Hotel in Casula and other venues in the locality. It is crucial that all home care service providers maintain vigilance to prevent the introduction of COVID-19 into your services.

Given the current risk of COVID-19 now in the community NSW Health recommends the implementation of the following measures:

- Any staff with fever or respiratory symptoms, even mild, **should be excluded** from work. They should be advised to isolate at home and seek COVID-19 testing.
- Any staff who have been in Victoria in the last two weeks **should be excluded** from providing home care services.
- Any staff who reside in the following South Western Sydney local government areas: Fairfield, Liverpool, Campbelltown, Camden, Wingecarribee and Wollondilly, **must wear a surgical mask while providing services** until at least the end of July. Further advice will be provided should this be a required measure post the end of July.
- When providing care to clients who live in, or have visited the above local government areas, staff **must wear a surgical mask while providing services** until at least the end of July. Further advice will be provided should this be a required measure post the end of July.
- Staff actively ask clients about symptoms on arrival. If staff become aware of a client with symptoms, that client should be isolated from others, and arrangements made for COVID-19 testing.

Please regularly check the [NSW Government website](#) for information and updates. The Department of Health has also issued a [Guide for Home Care Providers](#) to assist staff in staying COVID-Safe.

Thank you for being responsive to implementing measures to prevent introduction of COVID-19 into your services. If you would like more information, please contact your local NSW Health Public Health Unit on 1300 066 055.

Yours sincerely



Dr Kerry Chant PSM
Chief Health Officer
NSW Health
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